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**First Vice-Speaker of
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Examples of services for citizens in Estonia are as follows

- Income taxes: declaration, notification of assessment
- Job search services by labour offices
- Social security benefits
- Personal documents: passport and driver's licence
- Car registration (new, used, imported cars)
- Application for building permission
- Declaration to the police (e.g. in case of theft)
- Public libraries (availability of catalogues, search tools)
- Certificates (birth and marriage): request and delivery
- Enrolment in higher education/university
- Announcement of moving (change of address)
- Health related services (interactive advice on the availability of services in different hospitals; appointments for hospitals)
- ...

The 8 services for businesses are as follows

- Social contributions for employees
- Corporate tax: declaration, notification
- VAT: declaration, notification
- Registration of a new company
- Submission of data to statistical offices
- Customs declarations
- Environment-related permits (incl. reporting)
- Public procurement
- ...

Thank You!

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